

All City Party Supply
1600 Cherry Ave.
Long Beach, Ca 90813
562.438.8700

Will Call Policy

- ❖ Client must have a valid driver's license and must be 18 years of age or older to rent and sign contract, and drive equipment off our facilities.
 - ❖ A copy of a credit/debit card and identification is required for all rental orders.
 - ❖ All City Party Supply employees may assist you in the loading and unloading of rental items and will be held blameless for any and all property damage or personal injury sustained as a result of this courtesy service.
 - ❖ All City Party Supply recommends that client provide moving blankets to protect your vehicle.
 - ❖ Client is responsible for verifying all equipment received prior to signing contract.
 - ❖ Upon signing, counts are accepted as final.
 - ❖ Client will be charged for missing and equipment damaged due to negligence.
 - ❖ Concessions must be rinsed clean and free of debris, and returned in original state as it was rented. Where items are not returned as stated an additional cleaning fee will be billed to client and charged to credit card on file.
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- ❖ All City Party does not allow the use of staples or tape on any equipment. All items are expected to be returned in the same condition as it was rented. The charge for staple or tape removal from tables is \$10.00 min. We appreciate your cooperation!
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- ❖ If rental item malfunctions during usage, client must call All City Party Supply office immediately. There is a 24 hour emergency number available. If immediate notification is not made, refunds will not be considered.
 - ❖ On behalf of myself, my firm, and or the originator of contract, I have read and understand and will comply with the above WILL CALL policy. By signing this form I agree not to dispute charges by All City Party Supply except in the case of fraud.

Customer or Representative Date